



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF MEDICAID BUSINESS AND POLICY

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Nicholas A. Toumpas
Commissioner

Kathleen A. Dunn
Director

October 1, 2011

**Important Notice About Medicaid Service Limits
Please Read**

Dear NH Medicaid Client:

The NH Medicaid program is letting you know about changes in the Medicaid program. These changes will begin November 1, 2011.

Physician Services - 18 visits per year (July 1 to June 30)

A "physician services visit" means all doctor services (other than hospital inpatient care) provided in one day by one doctor. It does not include laboratory tests or x-rays. **This limit does not apply to persons under age 21.**

X-Ray - 15 X-rays per year (July 1 to June 30)

X-Ray means routine X-rays, CT scans, MRIs and nuclear medicine studies. **Radiation therapy is not counted toward this limit.**

Outpatient Hospital - 12 visits per year (July 1 to June 30)

Outpatient visits are visits provided in an outpatient department of a hospital, **including emergency room and urgent care services.**

Physical Therapy, Occupational Therapy, Speech Therapy - 80 units per year (July 1 to June 30)

A unit is fifteen (15) minutes of therapy. Units may be used for one type of therapy or for any combination of therapies.

Podiatrist (Foot Doctor) - 4 visits per year (July 1 to June 30)

A visit means all podiatrist services provided on one day by one podiatrist.

Psychotherapy - 12 visits per year (July 1 to June 30)

A visit means services provided in one day by an APRN, MSW, or psychotherapist. These visits do not include doctors. Doctors are part of the "Physician Services" count.

Vision Care Services – One eye exam every 12 months

Glasses – Replacement glasses only when vision changes of 0.5 diopter or more occur in each eye and one repair of glasses per year (replacement of broken parts only)

Important Notice About Medicaid Service Limits

October 1, 2011

Page 2

Wheelchair Van Service - up to 24 trips per year (July 1 to June 30) whether one way or round trip. This service is covered only if **all** of the following conditions are met:

- the wheelchair van must be medically necessary according to your doctor;
- you are confined to a wheelchair; and
- the transportation is to and from a medical provider, returning directly to the recipient's home or nursing facility.

If more services are needed after these limits are reached, your doctor should contact the Medicaid Prior Authorization Unit. Your doctor knows the prior authorization process for such requests.

Services you received before November will not count towards this year's limit. Next year the limitations will apply starting on July 1, 2012. Enclosed is a tracking sheet that may be of help to you.

NH Medicaid staff are available to answer any questions about this change in benefit coverage. Please contact Medicaid Medical Services at 1-800-852-3345 extension 4364.

Sincerely,



Kathleen A. Dunn, MPH
Medicaid Director